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More than 700,000 TH depositor accounts inactive

KUALA LUMPUR: Over 700,000 Lembaga Tabung Haji (TH) accounts totalling RM60.4 million in deposits were found to have made no transactions for more than seven consecutive years from 2012 until the end of August this year.

In a statement yesterday, TH advised the depositors involved to activate their respective accounts by making at least one deposit or withdrawal transaction at any TH branch, uniteller counter, or conduct online transactions with any of TH's strategic partners, namely Bank Islam, Bank Rakyat, Maybank and CIMB nationwide.

According to the statement, accounts that remain inactive after Nov 1 will be transferred to the Dormant (Inactive)

Accounts group.

However, the amount transferred to the Dormant Account can still be claimed and paid to the TH depositors under the provisions of Section 23 (2) of the Haj Act 1995.

"Every year, TH will remind depositors to keep their account status up to date, as well as update personal data such as address, telephone number and beneficiary details to facilitate TH in contacting the depositors or beneficiaries for the purpose of sending letters of pilgrimage and account management," the statement said.

The public may contact TH customer service line at 03-6207-1919 for any questions regarding inactive accounts or any services. – Bernama